





#### DAY 1

## Thursday, November 5

★ IPR Trustee

Welcome

9:45 a.m. to 10 a.m.

WELCOME TO THE 2020 IPR BRIDGE CONFERENCE

Tina McCorkindale, Ph.D., APR, President & CEO, Institute for Public Relations

**Keynote** 

10 a.m. to 10:30 a.m.

A PR COURSE CORRECTION: FROM AGENCY TO AGENT OF CHANGE

Nyree Wright, PR Lecturer, University of Florida, and Principal, NW Consulting

Keynote

10:30 a.m. to 11 a.m.

USING RESEARCH TO OPTIMIZE COMMUNICATIONS STRATEGIES: DISCOVERING NEW METHODS AND REIMAGINING OLD FAVORITES

Karen Buerkle Kaludov, Ph.D., Principal, Stratalys Research & Consulting

11 a.m. to 11:15 a.m.

**BREAK** 

**Breakout A** 

11:15 a.m. to 12 p.m.

**Research Papers Session I** 

Moderated By: Dean Mundy, Ph.D., Associate Professor, University of Oregon

Paper 1:

Networking in America: An Analysis of Public Relations Tactics on Engaging International Scholars Visiting the United States

M. Todd Felts, Ph.D., APR, University of Nevada, Reno Reeham R. Mohammed, M.A., University of Nevada, Reno

Paper 2:

A Social Capital Measure for Public Relations Research

William R. Kennan, Ph.D., Radford University
Vincent Hazleton, Ph.D., Independent Scholar
John Brummette, Ph.D., Professor, Radford University

Paper 3:

The CCO Guide to Communications Research and Evaluation

★Mark Weiner, Chief Insights Officer, Cision, and CEO, PRIME Research

**Breakout B** 

MEASURING COMMUNICATIONS IN REGULATED INDUSTRIES

11:15 a.m. to 12 p.m.

Mohammad Hamid, Managing Partner, Radian Partners, and Director,

IPR Measurement Commission

Colleen Campbell, VP, Strategic Comms & Marketing, Alion Science & Technology

Monica Marshall, Global Lead, RF Relate, Ruder Finn

Brent McGoldrick, Senior Managing Director, FTI Consulting

**Research Overview** 

**HOW TO ACCELERATE YOUR CAREER** 

12:00 p.m. to 12:15 p.m. ★Jamie McLaughlin, CEO, JWM Talent

Lunch

LUNCH BREAK

12:15 p.m. to 1:00 p.m.



1:00 p.m. to 1:45 p.m.

PRACTICAL WAYS TO BUILD BUSINESS ACUMEN AND PREPARE FUTURE PRACTITIONERS FOR THE RISE OF ESG AND STRATEGIC COMMUNICATION COUNSEL

André Williams, Communication Instructor, University of Louisiana at Lafayette

**★** Catherine Hernandez Blades, SVP, Chief ESG and Communications Officer, Aflac

Matthew Ragas, Ph.D., Associate Professor, Public Relations and Corporate Communications, DePaul University

#### Social

1:45 p.m. to 2:15 p.m.

#### **Social Sessions**

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#### Session A: Coffee Talk 2020

Led by Kerry O'Grady, Ph.D., Georgetown University School of Continuing Studies What has this year taught you about the practitioner you want to be? Join us for a heartfelt, honest conversation about what you've learned, what you'll change, and what you'll forever think about differently. You'll leave this discussion with new friends and a new perspective.

#### **Session B: Quarantine Hits**

Led by Hilary Fussell Sisco, Ph.D., Quinnipiac University
Featuring the hit books, shows, and podcasts that you loved during quarantine.
Great opportunity to get some new recommendations!

2:15p.m. to 2:45 pm

**BREAK** 

#### Breakout A

2:45 p.m. to 3:15 p.m.

## **Research Papers Session II**

Moderated By: *Terry Flynn*,<sup>★</sup> Ph.D., APR, Associate Professor & Director of MCM Program, McMaster University

#### Paper 1:

My BFF is a Chatbot: Examining the Nature of Artificial Relationships, and the Role They Play in Communications and Trust

Martin Waxman, MCM, APR, President, Martin Waxman Communications \*Winner of the 2019 Makovsky Best Master's Thesis of the Year Award

#### Paper 2:

Pinpointing Purpose: A Content Analysis of Fortune 500 Companies' Purpose Communication

Alexis Bajalia, Eve Rosemarie Heffron, Bhakti Sharma, and Yufan "Sunny" Qin, Ph.D. Students, University of Florida

**★ Marcia DiStaso**, Ph.D., APR, Associate Professor & Chair, University of Florida

#### Paper 3:

Mind the Gap: Women in Leadership in PR – Part II

Megan Dubrowski, Director of U.S. and Global Communications, KPMG Rebecca Rickert, Director, Global Communications, Prudential Financial

#### **Breakout B**

2:45 p.m. to 3:15 p.m.

## USING PREDICTIVE ANALYTICS FOR PROACTIVE RESPONSE STRATEGIES

Darren Bosik, APCO Worldwide

#### **Breakout A**

3:15 p.m. - 4:00 p.m.

#### C-Suite and Campus? New Study Shows PR Professionals Can Successfully Bridge Careers and Classroom

Elizabeth L. Toth, Ph.D., Professor, University of Maryland
Anthony D'Angelo, APR, Professor of Practice, Syracuse University
John Deats, Adjunct Instructor, New York University
Michael Diamond, Academic Director, IMC, New York University

#### **Breakout B**

3:15 p.m. - 4:00 p.m.

#### PUBLIC AFFAIRS AND COMMUNICATIONS IN POLARIZING TIMES

\*Doug Pinkham, President, Public Affairs Council

#### Social

4:00 p.m.

# Opening Night Virtual Social Sponsored By: Southwest's

We will have interactive FUN activities with an opportunity to socialize and play games. Join your crew, Captain Steve Cody and Co-Pilot Tina McCorkindale, who will be flying this (thankfully metaphorical) plane.



For more information, on how to use our virtual platform Whova please visit: <a href="https://instituteforpr.org/bridge-whova-details/">https://instituteforpr.org/bridge-whova-details/</a>

We look forward to virtually seeing you on DAY TWO!

## DAY 2

## Friday, November 6

#### Kevnote

10 a.m. to 10:45 a.m.

#### THE ROLE OF COMMUNICATIONS IN DEVELOPING AND LEADING THE **ARTICULATION OF CORPORATE STRATEGY**

\*Brett Ludwig, Global Head of Communications, W.L. Gore & Associates Patricia Bayerlein, Executive Director, Thought Leadership and Knowledge Management, Gagen MacDonald Rob Flaherty, Chairman, Ketchum

## Research Overview

10:45 a.m. to 11 a.m.

#### THE ROLE OF THE POLITICIZED CORPORATION AND GUN POLICY REFORM: HOW CORPORATE AMERICA CAN MEANINGFULLY ENGAGE

Melissa Dodd, Ph.D., APR, Associate Professor, University of Central Florida

### Keynote

11 a.m to 11:45 a.m.

#### COMEDY AS A STRATEGIC DIFFERENTIATOR

Jackie Kolek, Senior Partner and General Manager, Peppercomm Clayton Fletcher, Comedian, Peppercomm

## **Industry Spotlight**

11:45 a.m. to 12 p.m.

#### PR DIVERSITY: FROM COMMITMENT TO ACTION

Carmella Glover, Executive Director, Diversity Action Alliance

#### Lunch

12:00 p.m. to 12:30 p.m.

#### **LUNCH BREAK**

#### **Breakout A**

12:30 p.m. to 1:15 p.m.

#### **SOUTHWEST FLIGHT #1380: AN EXAMINATION OF CRISIS COMMUNICATIONS PRACTICES**

Ann D. Jabro, Ph.D., Robert Morris University

\* Linda Rutherford, Senior Vice President and Chief Communications Officer, Southwest Airlines

#### HOW ARE YOU MEASURING UP? CONTINUOUS PROFESSIONAL DEVELOPMENT WITH THE HELP OF THE GLOBAL CAPABILITY **FRAMEWORK**

#### **Breakout B**

12:30 p.m. to 1:15 p.m.

Amy Thurlow, Ph.D., APR, FCPRS, Professor, Mount Saint Vincent University, Canada

Katerina Tsetsura, Ph.D., Associate Professor, University of Oklahoma

#### Social

1:15 p.m. to 1:45 p.m.

#### **Social Session**

peppercomm

#### Session: Try Not To Laugh:

Led by Jackie Kolek and Clayton Fletcher, Peppercomm.

It's time to see if this mic is on! Try out what you learned in the "Comedy as a Strategic Differentiator" presentation.

1:45 p.m. to 2:00 p.m.

**BREAK** 

#### **Breakout A**

2:00 p.m. to 2:45 p.m.

## **Research Papers Session III**

Moderated By: Marcia DiStaso<sup>★</sup>, Ph.D., Public Relations Department Chair, University of Florida

#### Paper 1:

Examining Patagonia's Corporate Social Activism efforts on Social Media

*loana Coman*, Ph.D., Assistant Professor of Public Relations, Texas Tech University

Rosalynn Vasquez, Ph.D., Assistant Professor of PR, Boston University

#### Paper 2:

#### Measurement that Matters to the Profession

John Brummette, Ph.D., Professor, Radford University
Hilary Fussell Sisco, Ph.D., APR, Professor and Chair of Strategic
Communications, Quinnipiac University

#### Paper 3:

#### If, When and How to Engage on Social Issues: A Guide for Companies

Yufan "Sunny" Qin, Ph.D. Student, University of Florida Alexis Bajalia, Ph.D. Student, University of Florida Eve Rosemarie Heffron, Ph.D. Student, University of Florida Bhakti Sharma, Ph.D. Student, University of Florida

★ Marcia DiStaso, Ph.D., Public Relations Department Chair, University of Florida

#### **Breakout B**

#### 2:00 p.m. to 2:45 p.m.

#### IS IT TIME FOR A PARADIGM SHIFT IN PR MEASUREMENT?

Joseph Michael Cabosky, Ph.D., J.D., Assistant Professor, University of North Carolina at Chapel Hill

#### **KEYNOTE**

#### 2:45 p.m. to 3:30 p.m.

## RACE, ETHNICITY, AND THE U.S. CENSUS: WHY NATIONAL IDENTITY MATTERS TO PUBLIC RELATIONS

Bey-Ling Sha, Ph.D., APR, Dean, California State Fullerton College of Communications

## Closing

#### 3:30 p.m. to 3:45 p.m.

#### **CLOSING REMARKS**

*Tina McCorkindale*, Ph.D., APR, President and CEO, Institute for Public Relations

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